TO SHOW RESPECT AND INTEGRITY WE:
- Speak truthfully
- Communicate clearly and consistently
- Value all opinions
- Listen to others
- Keep commitments

TO SERVE CITIZENS WE:
- Understand the needs of those we serve
- Continuously improve
- Consult and engage
- Reduce barriers to access
- Exceed expectations

TO PRACTICE EXCELLENCE AND INNOVATION WE:
- Invest in employee development
- Create a supportive environment to encourage new ideas
- Take responsible risks
- Strive to be the best
- Celebrate success
- Are accountable
- Consider safety in all we do

TO ACT AS ONE TEAM WE:
- Work collaboratively
- Speak with one voice
- Are supportive of one another
- Share knowledge, information and resources
- Are inclusive