

IBC Phone Set

The new phone set being launched in Government have a high-resolution, colour display with programmable keys and shortcut buttons. The legend below can help you navigate the features of the new phones.



Phone Set Glossary

1	Handset light strip	A flashing red light indicates when a call is incoming. A steady red light indicates a new voicemail.
2	Phone screen	Shows information about your phone such as directory number, active call and line status, softkey options, speed dials and phone menu listings.
		 Missed call icon and a counter showing the number of missed calls  Voicemail icon and a counter showing the number of voicemails
3	Programmable feature button	Your phone provides quick access to your phone lines, features and call sessions.
		 Steady — Active call or two-way intercom call  Flashing — Held call
		 Steady — Privacy in use, one-way intercom call, Do Not Disturb (DND) active or logged into a Hunt Group  Flashing — Incoming call or reverting call
		 Steady — Remote line in use (shared line or Line Status)  Flashing — Remote line on hold
4	Softkey buttons	Softkey options display on your phone screen.
5	Navigation and selection button	Allows you to scroll through menus, highlight items and select the highlighted item.
6	Release button	Ends a connected call.
7	Hold/Resume button	Place an active call on hold and resume the held call.
8	3 to 6-way conferencing button	Create a conference call with up to a maximum of six participants.
9	Transfer button	Transfer a call.
10	Speakerphone button	Toggle the speakerphone on or off. When the speakerphone is on, the button is lit.
11	Mute/Unmute button	Toggle the microphone on or off. When the microphone is muted, the button is lit.
12	Headset button	Toggles the headset on or off. When the headset is on, the button is lit.
13	Dialpad	Allows you to dial phone numbers, enter letters and select menu items (by entering the item number).
14	Volume button	Control the handset, headset and speakerphone volume (off hook) and the ring volume (on hook).
15	Applications button	Opens or closes the Applications menu. Use the Applications button to access history, speed dials and user preferences.
16	Voicemail button	Auto dials your voice messaging system.
17	Contacts button	Opens or closes the Directories menu. Use the Contacts button to access personal and enterprise directories.
18	Back button	Return to the previous screen or menu.
19	Handset	Phone handset.
20	Speaker and microphone	Speaker for speakerphone and the ring tone. Microphone for calls using speakerphone.