

Adobe Creative Cloud: signing in, downloading products and installing software

Last revised: February 2020
Last reviewed: February 2020
Next review: February 2021

Ministry of Central Services

The document below walks you through signing into Adobe Create Cloud, downloading and installing Adobe products.

The Adobe Creative Cloud is a portal that gives you access to download the Adobe products licensed to you, other than Adobe Reader.

Since Adobe Creative Cloud is assigned to your Adobe login credentials (username@gov.sk.ca and government network password), rather than your workstation, you are able to download these products to two devices at a time for each license assigned to you. Follow the steps outline below on each machine.

If you have any questions, please contact the IT Service Desk by phone at 306-787-5000.

Signing into Adobe Creative Cloud

Launch the Adobe Creative Cloud application on the desktop. This is automatically installed by the IT division on workstations that belong to users who have Adobe products licensed to them beyond Adobe Reader, once their Adobe licensing has moved to the cloud.



The IT division has already issued you an Adobe login. Enter your government username followed by @gov.sk.ca, for example johnsmith@gov.sk.ca. Do not use your government email. Click Continue.

The image is a screenshot of the Adobe Creative Cloud sign-in page. At the top, it says 'Sign in' in a large, bold font. Below that, it says 'New user? [Create an account](#)'. There is a text input field labeled 'Email address' with a blue underline. To the right of the input field is a blue 'Continue' button. Below the input field, there is a horizontal line with the word 'Or' in the center. Underneath this line are three buttons for social login: 'Continue with Google' (white with a colorful Google logo), 'Continue with Facebook' (blue with a white Facebook logo), and 'Continue with Apple' (black with a white Apple logo).

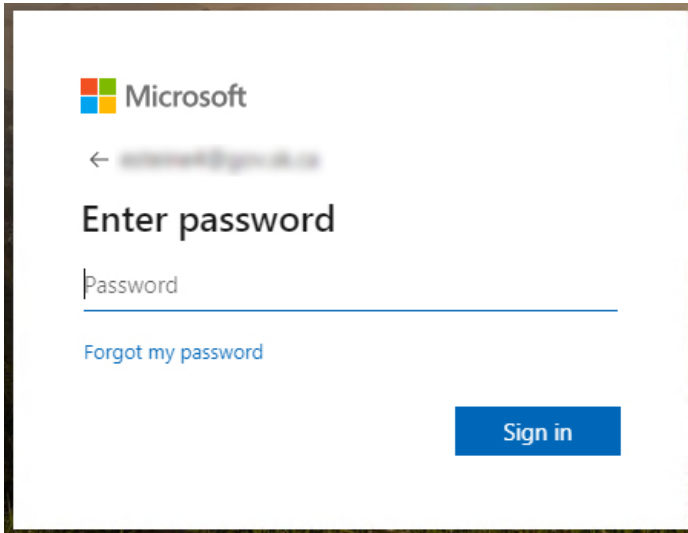
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Enter your government password. Click Sign In.



Microsoft

← [blurred email address]

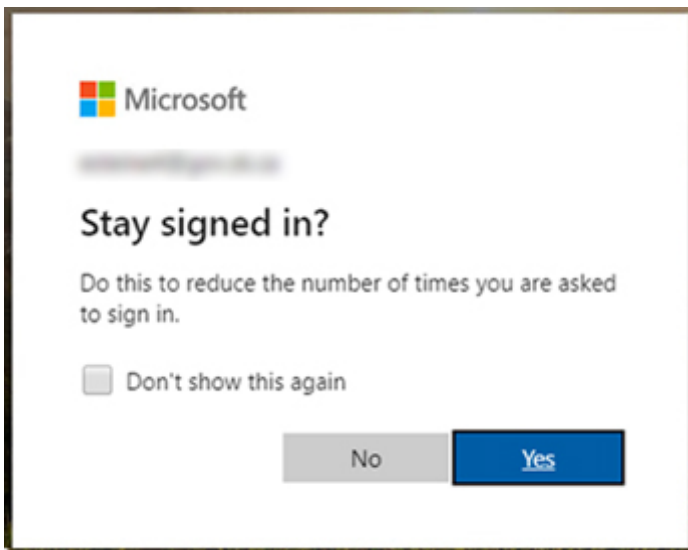
Enter password

Password

[Forgot my password](#)

Sign in

To avoid this process in the future, it is recommended that you click yes when prompted to stay signed into Adobe Creative Cloud. You will remain logged in until your government password changes, at which point you will need to sign into the program following the same steps.



Microsoft

[blurred email address]

Stay signed in?

Do this to reduce the number of times you are asked to sign in.

Don't show this again

No **Yes**

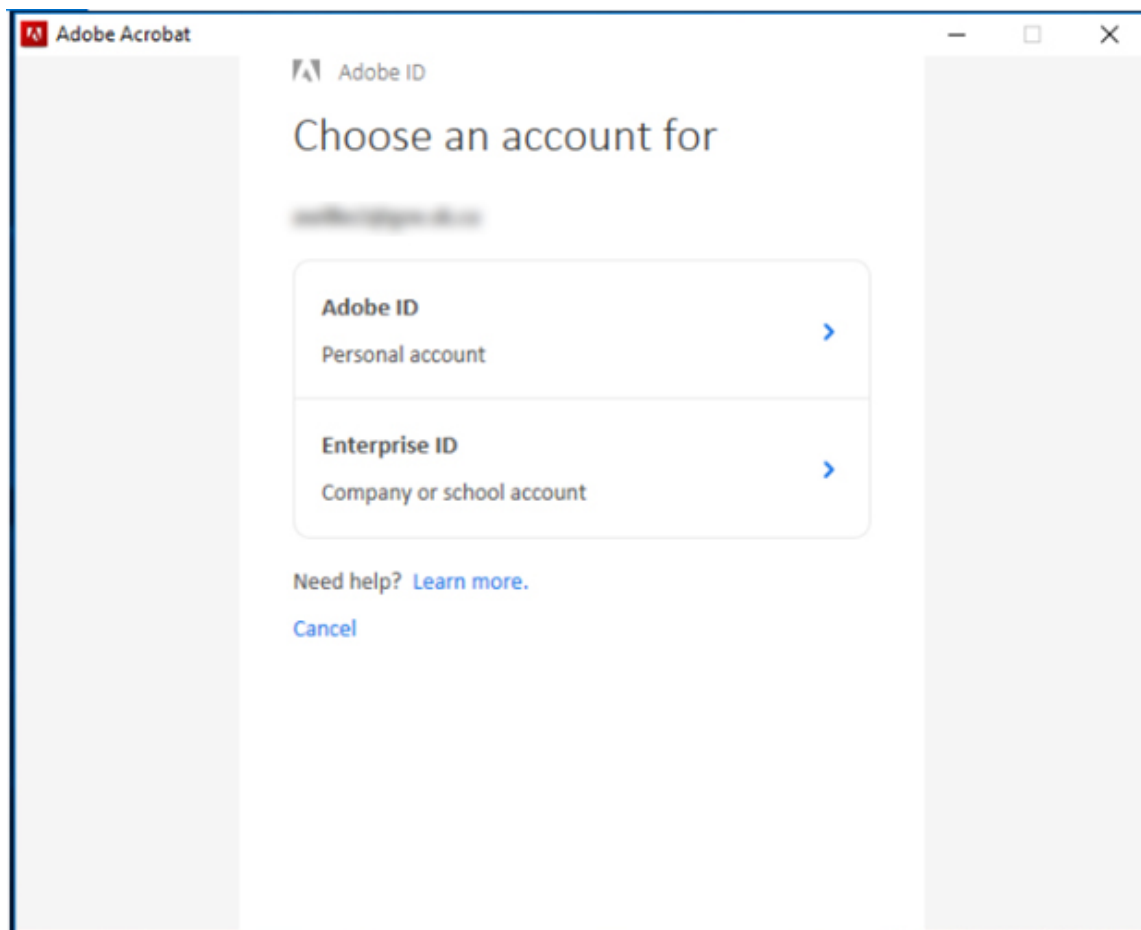
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Note: Always click Enterprise ID in the event that the below pop-up appears.



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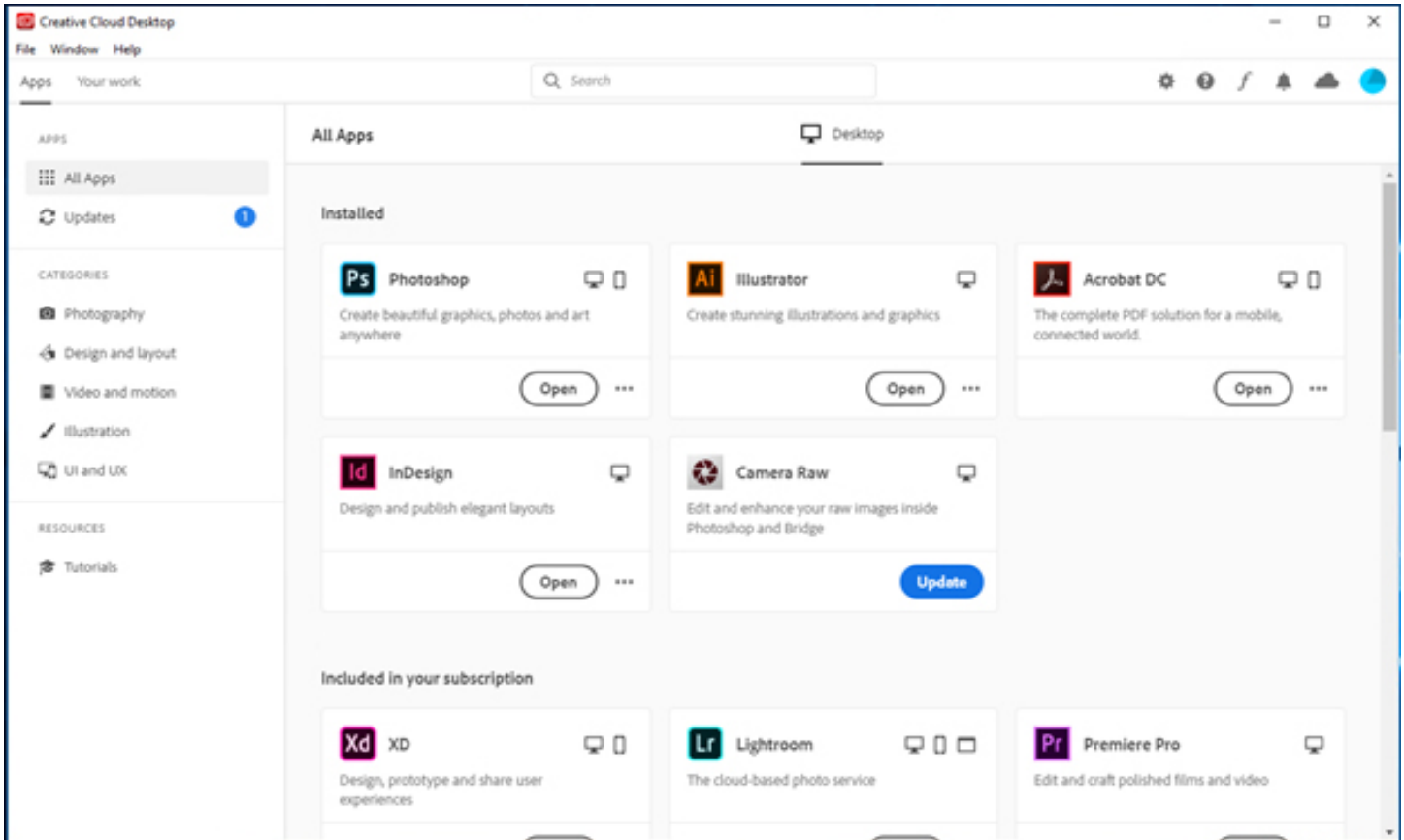
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Downloading and Installing Adobe Products

Once signed into Adobe Creative Cloud, you are presented with a screen of all the Adobe products available to you for download and install.



Please click to download and install any of the applications you wish to use on your device.

These applications will now be accessible from the device you have downloaded them to.

You should now be able to enjoy using the latest version of your Adobe software on your device.

If you have a second device you wish to use your Adobe products on, please repeat these steps on that device.